

# RULES OF THE CASINO

These are the terms and conditions on which the casino operates (the “Rules”). Please read these terms and conditions carefully, if you have any questions, please contact us on the details below.

## 1. NAME, ADDRESS, PROPRIETOR AND CONSTITUTION

- (a) The name of the casino is ALEA Glasgow (the “casino”) and its address is Springfield Quay, Paisley Road, Glasgow, G5 8NP, Scotland (the “casino premises”).
- (b) The Proprietor of the casino is London Clubs Glasgow Limited, (a limited liability company incorporated and registered in Scotland with company registration number SC259438 (the “Proprietor”), a wholly owned subsidiary of London Clubs Management Limited (“LCM”) & Caesars Entertainment UK Limited (“CEUK”).
- (c) The Proprietor is licensed by the Gambling Commission, full details can be located on the Gambling Commission’s website.
- (d) The Proprietor will:
  - i) provide the casino premises;
  - ii) provide all reasonable necessities as may be required for carrying on a casino in accordance with its objects and these Rules; and
  - iii) be solely responsible for all expenses incurred under the above.

## 2. OBJECTIVES

The objects of the casino are:

- i) for the furtherance of non-political, social and recreational activities;
- ii) to provide good quality amenities, food and other facilities; and
- iii) for gambling and entertainment, in accordance with the laws for the time being applicable.

## 3. CAESARS REWARDS SCHEME

Whilst there is no compulsory casino membership requirement, patrons are encouraged to become card holders of the CEUK

Caesars Rewards scheme (“the Scheme”). Full details of the scheme are available on request and available on the website [www.caesars.co.uk/caesars-rewards](http://www.caesars.co.uk/caesars-rewards).

## 4. TERMS OF ENTRY

Patrons are reminded that no person under the age of 18 years is permitted to enter any casino premises. In the case of ALEA Nottingham entry is permitted to children (those under 16) and young persons (those aged 16 or 17) to enter its restaurant via a separate non-gambling entrance only.

CEUK operates a strict challenge 21 policy which requires that any patron appearing to venue personnel to be under the age of 21 in that employee’s sole opinion, MUST provide valid photo identification (“ID”) to the satisfaction of said venue personnel as proof of age. In Scotland the age for challenge is 25 years to align with the requirements of Scottish liquor licensing. In all other respects CEUK’s approach remains consistent. Failure to produce such ID will result in refusal of entry. Admittance of patrons is at the sole discretion of venue personnel.

## 5. RIGHTS AND LIABILITIES OF PATRONS

Patrons shall, subject to these Rules, be entitled to use and enjoy (in common with other patrons) the casino and the things therein provided by the Proprietor for the use of patrons, but shall not by reason of patronage alone be under any financial liability.

## 6. BYE-LAWS

The Proprietor may from time to time make, vary and revoke bye-laws (not inconsistent with these Rules) for the regulation of the internal affairs of the casino and the conduct of patrons therein. Bye-laws shall be deemed to be incorporated into the Rules of the casino.

## 7. BILLS AND RECOVERY OF DEBTS

The Proprietor and its employees may withhold from patrons, payment of stakes and/or winnings for the purposes of recovery (in whole or in part) or outstanding Debts owed by the patron



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("Debts") to: (1) the casino; (2) the Proprietor; (3) CEUK; or (4) any subsidiary or holding company of the Proprietor and each and any subsidiary of a holding company of the Proprietor (together the "CEUK Group").

Patrons gambling at the casino authorise the Proprietor, in its absolute discretion, to apply any, and all chips they may redeem to reduce any Debts.

For the avoidance of doubt, Debts will also include any costs incurred in any attempt to recover Debts.

The Proprietor will be entitled to charge interest on any debt amount from the date it was incurred until the date it is paid at a rate of 8% per annum over the base rate of the Bank of England.

Patrons must pay all bills before leaving the casino unless they have approval by a member of casino management not to do so.

Any non-payment shall be a breach of these Rules and could result in a temporary or permanent suspension.

## 8. TERMS ON WHICH GAMBLING IS OFFERED

A copy of the contractual terms on which gambling is offered (comprising these Rules, any bye-laws implemented by the Proprietor and any Rules which apply to each game offered by the casino) will be made available to patrons upon request.

The Rules of the casino may be altered, revoked or supplemented at any time by the Proprietor and any change, variation or revocation shall be deemed to have been brought to the notice of the patrons and take immediate effect by posting details of such change at the Reception desk and/or including details on the casino website.

## 9. EXCLUSION OF PATRONS BY THE CASINO

(a) The Proprietor and/or CEUK may, in its/their absolute discretion at any time without notice and for any reason, exclude any patron from the casino. Such exclusion will also take effect in all other casinos within the CEUK Group unless otherwise confirmed in writing.

(b) If a patron is excluded in accordance with 9 (a) the Proprietor reserves the right to refuse the patron access to any CEUK

Group premises and to withhold from said patron the payment of stakes and/or winnings at the casino or any CEUK Group premises.

(c) If a patron is excluded in accordance with Rule 9 (a) any reinstatement shall be at the sole discretion of the casino management. No such reinstatement shall be effective unless given by a member of CEUK management.

(d) The casino is committed to ensuring that gambling is kept crime free and conducted in a fair and open manner in accordance with the licensing objectives of the Gambling Act 2005 ("GA2005"). Accordingly, the casino will ensure that any patron who, in the opinion of the casino employees, is or has been in breach of the Rules of a game in the casino will not be permitted to benefit from this breach. Breach of this rule will invalidate any gaming affected and any stakes or winnings hazarded shall be forfeited.

(e) The casino may disclose information relating to patrons whose access has been terminated or suspended to regulatory and enforcement authorities and to other casino operating companies outside the CEUK Group for the prevention and detection of crime, insofar as this is not inconsistent with the casino's obligations under data protection legislation.

(f) No refunds will be made in the event of termination or suspension

## 10. SOCIAL RESPONSIBILITY & SELF-EXCLUSION

(a) The casino is bound by the Social Responsibility requirements of the Gambling Act 2005 and the Gambling Commission's Licence Conditions & Codes of Practice ("LCCP"). Accordingly, the casino and the Proprietor adhere to CEUK's Safer Gambling Policy and Procedures.

(b) Whilst every patron is responsible for their own actions, the casino, as part of the CEUK Group and through its Code of Commitment is committed to promote safer gambling for all patrons and to provide options for assistance to those who may be at risk of gambling harm. As part of that code, the casino and CEUK participate in a voluntary self-exclusion scheme "SENSE". This scheme may be implemented if a



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patron seeks self-exclusion from any CEUK Group property and those of any other UK casino operator. Any period of self-exclusion under SENSE will last for a period of at least 6 months. The casino and the CEUK Group reserves the right to share such information with its parent company, Caesars Entertainment INC ("CEUS").

The terms and conditions relating to SENSE are available in the casino, on the website [www.caesars.co.uk](http://www.caesars.co.uk) and on request.

## 11. CASINO PROPERTY

No property belonging to the casino or the Proprietor shall be removed from the premises by any patron. Neither the casino, the Proprietor nor any member of the CEUK Group, nor any of its employees, accept any responsibility for any loss or damage to property on the premises whether or not entrusted to the care of the casino or any of its employees.

## 12. PROTECTION OF PATRON FUNDS

In accordance with the LCCP, patrons are advised that it is the policy of the Proprietor and CEUK not to protect patrons' funds held on deposit in the event of the casino's insolvency.

## 13. OPENING HOURS

The casino shall open and be prepared to receive patrons daily during such hours as the Proprietor in its absolute and sole discretion shall determine from time to time.

## 14. SALE & SUPPLY OF LIQUOR

The sale or supply of intoxicating liquor in the casino shall be as determined by statutory provision, local regulation and the casino's local authority alcohol licensing conditions.

The casino and Proprietor reserve the right to cease serving alcohol to any patron without giving a reason.

## 15. GAMING

(a) No game of hazard or chance shall be played in the casino otherwise than in accordance with the statutes applicable thereto and for the time being in force.

(b) No device (whether electrical, mechanical or otherwise), skill, trick or deception (which for the avoidance of doubt shall be

deemed to include, but not to be limited to, card counting), the purpose of which is intended to defraud, or to gain an unfair advantage in, or to influence, any gambling in the casino may be used by any patron, whether on or off the premises.

(c) The casino reserves the right to hold in its possession any patron's winnings from and stakes in any gambling if they suspect the patron has breached Rule 15 (b). Casino management shall be entitled to hold such winnings and stakes until the conclusion of any investigation aimed at establishing whether the patron concerned has breached Rule 15 (b). If, after, the investigation casino management concludes that the patron has breached Rule 15 (b) then the gaming affected will be invalidated and the winnings derived therefrom, and the stakes hazarded will be forfeited. In all other cases, the winnings and stakes will be released to the patron unless any other good and valid reason entitles or requires the casino to retain the same and/or pass the same to any third party.

(d) The casino are obliged in certain cases to notify the Police, National Crime Agency and/or The Gambling Commission and any other relevant authority of any breaches of Rule 15 (b) and of any action taken under Rule 15 (c), where it considers it appropriate to do so.

(e) Gaming chips issued by the casino remain the property of the casino and must be returned or redeemed (as appropriate) on demand.

## 16. ANTI-MONEY LAUNDERING & COUNTER TERRORIST FINANCING ("AML/CTF")

(a) Patrons will be required to produce appropriate ID documentation, to ensure compliance with AML/ CTF legislation and regulation.

(b) The casino and the Proprietor reserve the right, as part of their due diligence procedures, to conduct checks and raise queries with patrons to comply with their AML/CTF policies and to comply with AML/CTF laws.

(c) The casino and Proprietor reserve the right not to proceed with any transaction and/or to freeze any monies in their possession until such time that (i) they have obtained the



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required information under Rule 16 (b); and / or (ii) the casino have completed any other processes that may be required under AML/CTF legislation. The casino management will notify the patron of any checks carried out under Rule 16 (b) as soon as practicable unless the law prevents the casino from doing so or if it would undermine security measures. Suspensions will be removed as soon as practicable if the reason for suspending no longer applies.

## 17. PRIVACY NOTICE

CEUK operates a Privacy Notice to which the casino adheres. This Privacy Notice describes how any personal information that the casino, the CEUK Group and CEUK (collectively, "CEUK", "we", "us" or "our") collect from you, or that you provide to the casino, will be processed by CEUK. The Privacy Notice is available on request or via [www.caesars.co.uk/privacy-notice](http://www.caesars.co.uk/privacy-notice).

## 18. ANIMALS

Patrons who have registered disability assistance animals may bring their animal into the premises. Animals which do not fulfil these criteria are not permitted.

## 19. MAIL

No patron of the casino shall give the casino as their address for any purpose.

## 20. USE OF CASINO NAME

No patron shall use the name or membership of the casino for any form of advertising.

## 21. COMPLAINTS

The casino and CEUK are bound by the Complaints and Disputes requirements of the GA2005 and the LCCP. Accordingly, the casino operates under CEUK's Complaints & Disputes Policy & Procedures. A copy of the complaints and dispute procedure is available on the website [www.caesars.co.uk/contact-us/complaints-new](http://www.caesars.co.uk/contact-us/complaints-new), on request or upon making a complaint or raising a dispute.

All patrons are deemed to accept the terms of CEUK's Complaints & Disputes Procedures.

## 22. REPRIMANDING EMPLOYEES

No employees of the casino or CEUK Group shall be reprimanded by any patron; neither shall any patron harass, nor use insulting behaviour towards employees of the casino or the CEUK Group. Any breach of this Rule by a patron may result in immediate suspension to access the casino and access to any CEUK Group premises. Any breach of this Rule by a patron at the casino or any other CEUK Group premises may result in immediate barring from the casino and/or any other CEUK Group premises. A breach of this Rule will entitle the casino or any member of the CEUK Group to withhold from any individual the payment of stakes and/or winnings.

## 23. SEVERABILITY

If at any time any provision of these Rules is adjudged to be illegal, invalid or unenforceable, that Rule shall be deemed deleted but that shall not affect or impair the legality, validity or enforceability of any other Rules.

## 24. OUR RIGHTS

No failure or delay by the casino or Proprietor to exercise any right or remedy provided under these Rules or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy.

## 25. GOVERNING LAW

These Rules and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of England and Wales. In the case of ALEA Glasgow which is located in Scotland, Scottish Law may apply.



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## 26. CONTACT US

If you have any questions about these Rules or any other Rules of the casino, please contact us by writing to the Club Director, ALEA Glasgow, Springfield Quay, Paisley Road, Glasgow G5 8NP.

**These rules are effective from 1 December 2020.**

## CEUK GROUP PREMISES

### ALEA Glasgow

Springfield Quay, Paisley Road, Glasgow G5 8NP

### ALEA Nottingham

108 Upper Parliament Street, Nottingham NG1 6LF

### Empire Poker Room, London

7 Leicester Street, London WC2H 7BL

### Manchester 235

The Great Northern, 2 Watson Street, Manchester M3 4LP

### Playboy Club London

14 Old Park Lane, London W1K 1ND

### The Empire Casino, London

5-6 Leicester Square, London WC2H 7NA

### The Rendezvous at the Marina, Brighton

Brighton Marina Village, Brighton, BN2 5UT

### The Sportsman Casino, London

Old Quebec Street, London W1H 7AF



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